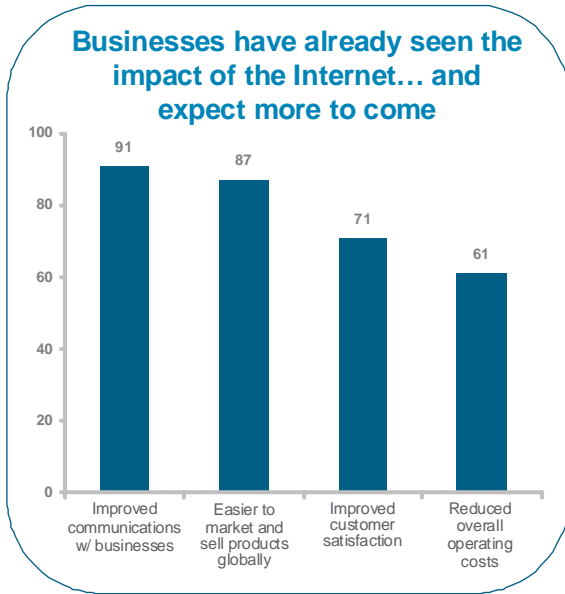


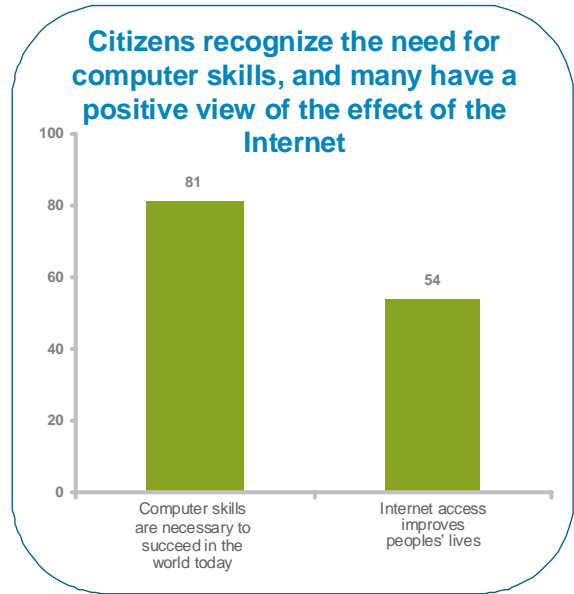
CITY SPOTLIGHT: MENDOZA

Appreciation of Internet Benefits

Business



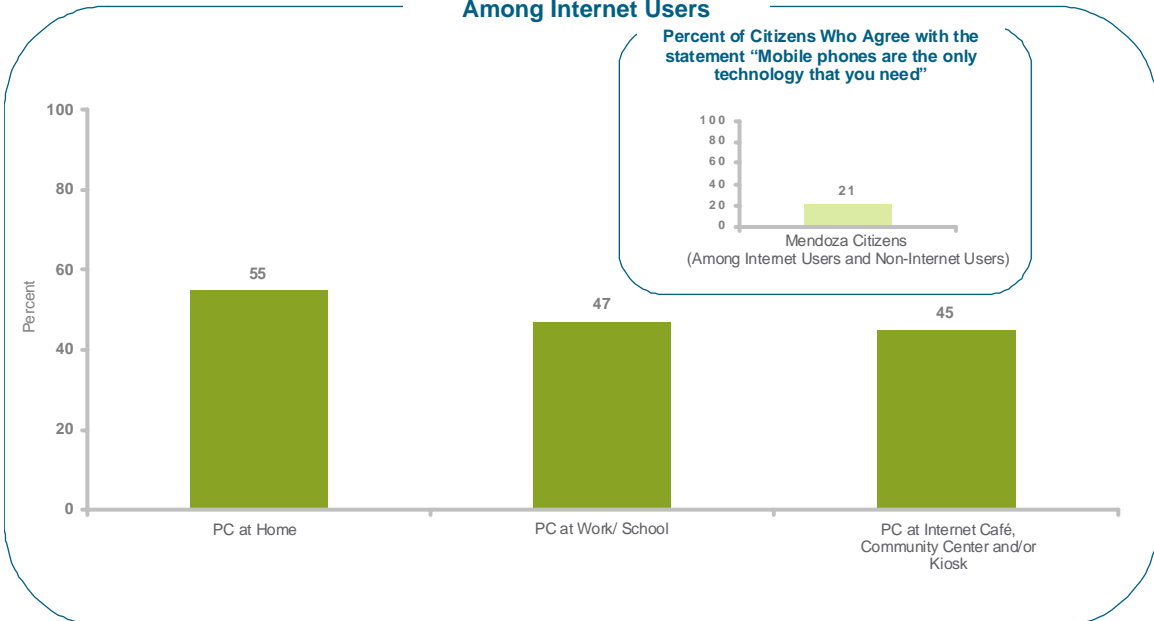
Citizen



How People Connect to the Internet

Citizen

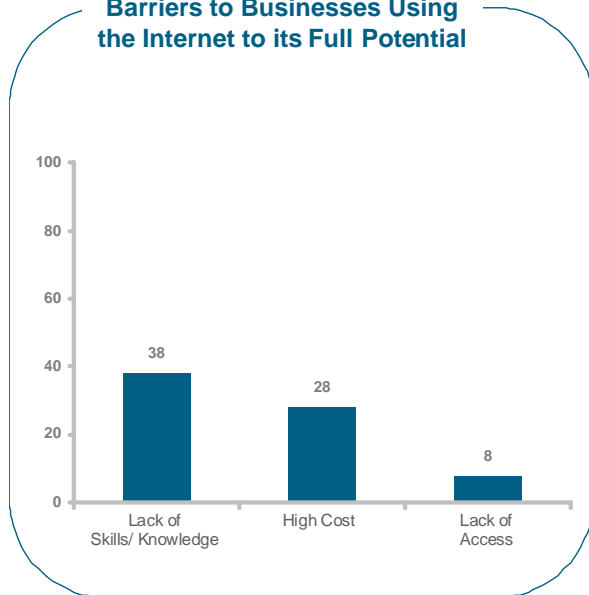
Internet Access Points Used – Among Internet Users



Internet Barriers

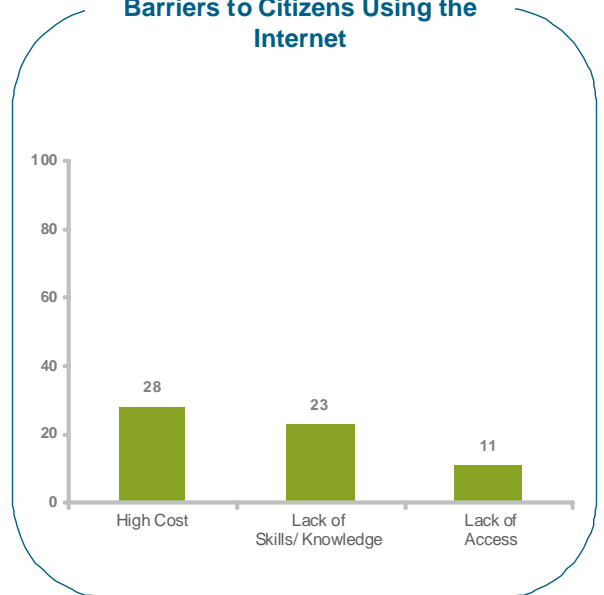
Business

Barriers to Businesses Using the Internet to its Full Potential



Citizen

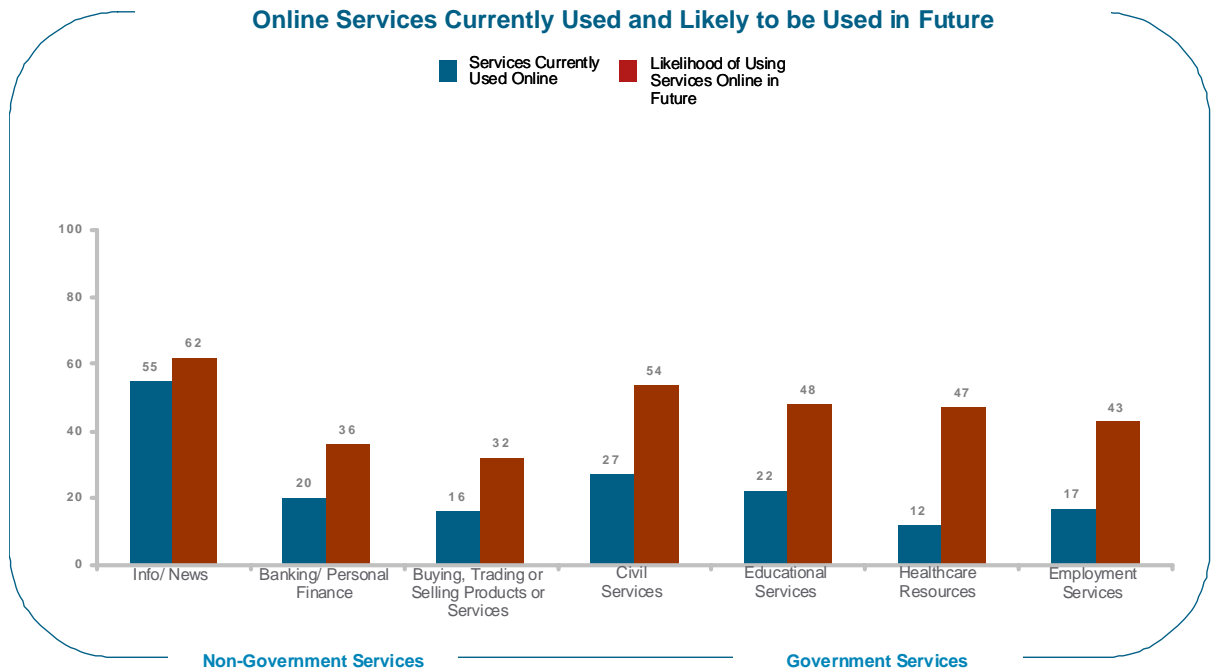
Barriers to Citizens Using the Internet



Online Services: Current use and Future Demand

Citizen

Online Services Currently Used and Likely to be Used in Future

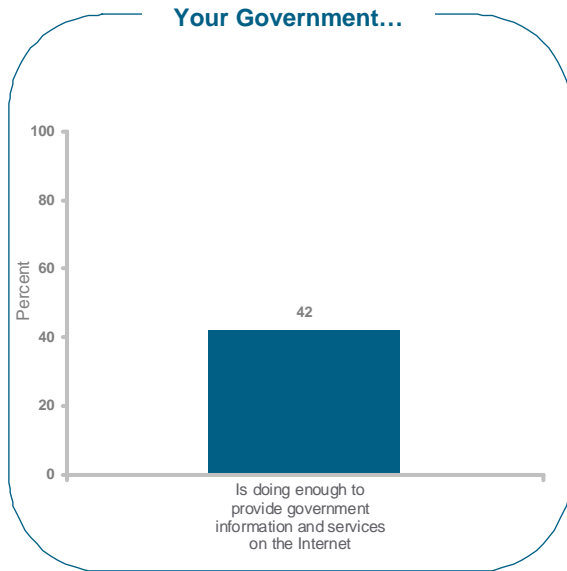


Non-Government Services

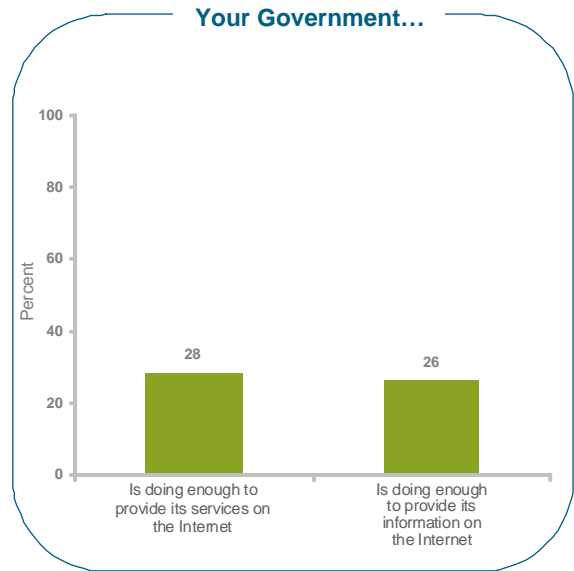
Government Services

Expectations for Government's Role

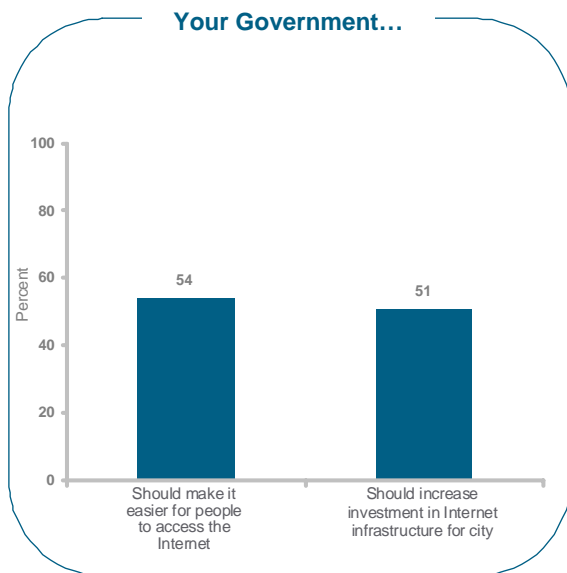
Business



Citizen



Business



Citizen

